



**NDIS** Quality  
and Safeguards  
**Commission**

# NDIS Practice Standards

## Verification Module – Required Documentation

January 2020



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## Purpose

For NDIS providers who require verification, this document outlines the evidence that auditors must receive in order to assess conformity with the verification module of the NDIS Practice Standards.

## Background

Verification is for all providers (excluding government entities) delivering lower risk, lower complexity supports and services only. When registering through verification, NDIS providers supply documentation against the four standards and each outcome within the verification module of the NDIS Practice Standards. The following guidance outlines the required documentation.

The documentation relates to their identity, professional qualifications, experience, ongoing professional development, criminal and character checks, insurances and completion of the NDIS mandatory worker orientation program. Evidence of systems and processes to manage human resources, work health and safety, incidents and complaints is also required, proportionate to the size of the organisation.

These documents are checked through a desktop audit undertaken by an approved quality auditor. Approved quality auditors are required to make sure that the evidence provided is proportionate to the risk and complexity of the supports and services delivered, and the size and scale of the organisation. What this means is that a smaller provider with fewer workers and participants is not expected to present the same evidence as a national provider with a large workforce and many participants. More information about proportionality is available on the NDIS Commission website.

## Rationale

The NDIS Practice Standards create an important benchmark for providers to assess their performance, and to demonstrate how they provide high quality and safe supports and services to NDIS participants. To comply with the verification module of the NDIS Practice Standards, providers must show evidence of:

- Relevant qualifications, expertise and experience
- Incident management processes/policies
- Complaints management processes/policies
- Risk management processes/policies

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These guidelines set out the requirements that each profession must meet during the verification process.

Generally speaking, providers who register for these registration groups either:

- 1) deliver relatively lower risk supports and services, and/or
- 2) are already subject to professional regulation as a requirement of doing business

This includes regulation through the Australian Health Practitioner Regulation Agency (AHPRA) and through the other professional bodies that provide regulatory oversight of the professions included within these guidelines.

This existing regulation includes setting of standards and the ongoing monitoring of the individual's competency to practice their profession, including through continuing professional development.

Because of the existing obligations of these professional bodies, and the lower risk, lower complexity support types delivered under the registration groups in scope of verification, NDIS providers have a streamlined audit process requiring a desktop review of the documentary evidence outlined in these guidelines.

As the NDIS market develops, the NDIS Commission will continue to monitor the effectiveness of these profession-specific regulatory frameworks to meet the NDIS Commission's requirements in relation to safe, quality services for NDIS participants.

## Requirements for verification only supports

### Bodies Corporate (Incorporated or Pty Ltd)

Bodies Corporate (excluding government providers) seeking registration for verification only registration groups are required to demonstrate the following:

#### Human Resource Management

- Pre-employment checks in accordance with workers screening requirements. **(See Workers Screening below)**
- Qualifications and/ or experience
  - In order to meet this requirement, the provider must provide evidence that one staff member who will deliver supports has met the requirements for each profession(s) the provider intends to deliver under each registration group(s). (See Requirements by Profession below)

Where a requirement includes the words 'or equivalent', this means an institute of a similar status to that which is referred. Factors to be taken into consideration include the relevant industries' acknowledgement of the institute as a body, which maintains the reputation and quality of the

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profession, as well as the experience and qualifications required for professionals in the industry to gain membership of the institute.

Where a provider has multiple staff working with the same profession it is the ongoing responsibility of the provider to ensure staff achieve the same standard.

- Provide the certificate of completion of the NDIS worker orientation program (mandatory training) for each staff member
- Personal accident insurance or worker's compensation insurance. A certificate of currency for current insurance that meets the minimum level of cover commensurate to the scope of the provider. Providers should seek professional advice as to the type and amount of insurance that is necessary.

### **Incident Management**

- Describe how the provider manages incidents, or provide a copy of your incident management process, as relevant to the supports delivered for this registration group, including any relevant material provided to participants.

The process must meet the requirements of the National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018. The process should be relevant (proportionate) to the size and scale of the provider and to the scope and complexity of the supports being delivered.

### **Complaints Management**

- Describe how the provider manages complaints, or provide a copy of your complaints process, as relevant to the supports delivered for this registration group, including any relevant material provided to participants.

The process must meet the requirements of the National Disability Insurance Scheme (Complaints) Rules 2018 and follows principles of fairness and natural justice. The process should be relevant (proportionate) to the size and scale of the provider and to the scope and complexity of the supports being delivered.

### **Risk Management**

- Describe or provide a copy of the providers work health and safety policies and procedures relevant to the supports delivered for this registration group, including any relevant material provided to NDIS participants.

The policies and procedures should be relevant (proportionate) to the size and scale of the provider and to the scope and complexity of the supports being delivered.

- Public liability insurance. A certificate of currency for current insurance that meets the minimum level of cover commensurate to the scope of the provider. Providers should seek professional advice as to the type and amount of insurance that is necessary.

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- Professional indemnity insurance. A certificate of currency for current insurance that meets the minimum level of cover commensurate to the scope of the provider. Providers should seek professional advice as to the type and amount of insurance that is necessary.

## Individuals and Partnerships

Individuals and Partnerships seeking registration for verification only registration groups must meet the following requirements

### Human Resource Management

- 100 points of identification

100 points proof of ID – consists of a combination of at least one primary identification document and one secondary identification document. Secondary identification documents must include your full name, and your photograph or signature.

Primary identification documents (70 points each) include:

- Current AHRPA Registration
- Birth Certificate
- Citizenship Certificate
- Current Passport
- Expired passport that was not cancelled and was current within the preceding two years

Secondary identification documents (40 points each) include:

- Australian Drivers Licence
- Identification card for an Australian public employee
- Identification card issued by the Commonwealth, a State or Territory as evidence of entitlement to a financial benefit
- State or Territory issued personal identification card
- Student card issued by an Australian tertiary education institution
- Right to work in Australia
  - Citizens must provide evidence of citizenship in the form of birth certificate, citizenship certificate or passport.
  - Non-citizens must provide a copy of their passport or ImmiCard.
- Qualifications and/ or experience
  - In order to meet the requirements, you must provide evidence that each individual who will deliver supports has met the corresponding requirements for their profession(s) and registration group(s). **(See Requirements by Profession below)**

Where a requirement includes the words 'or equivalent', this means an institute of a similar status to that which is referred. Factors to be taken into

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consideration include the relevant industries' acknowledgement of the institute as a body, which maintains the reputation and quality of the profession, as well as the experience and qualifications required for professionals in the industry to gain membership of the institute.

- Pre-employment checks in accordance with workers screening requirements. **(See Workers Screening below)**
- Provide the certificate of completion of the NDIS worker orientation program (mandatory training).
- Personal accident insurance or worker's compensation insurance where a provider has staff. A certificate of currency for current insurance that meets the minimum level of cover commensurate to the scope of the provider. NDIS providers should seek professional advice as to the type and amount of insurance that is necessary.

### **Incident Management**

- Describe how the provider manages incidents, or provide a copy of your incident management process, as relevant to the supports delivered for this registration group, including any relevant material provided to participants.

The process must meet the requirements of the National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018. The process should be relevant (proportionate) to the size and scale of the provider and to the scope and complexity of the supports being delivered.

### **Complaints Management**

- Describe how the provider manages complaints, or provide a copy of your complaints process, as relevant to the supports delivered for this registration group, including any relevant material provided to participants.

The process must meet the requirements of the National Disability Insurance Scheme (Complaints) Rules 2018 and follows principles of fairness and natural justice. The process should be relevant (proportionate) to the size and scale of the provider and to the scope and complexity of the supports being delivered.

### **Risk Management**

- Describe or provide a copy of the providers work health and safety policies and procedures relevant to the supports delivered for this registration group, including any relevant material provided to NDIS participants.

The policies and procedures should be relevant (proportionate) to the size and scale of the provider and to the scope and complexity of the supports being delivered.

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- Public liability insurance. A certificate of currency for current insurance that meets the minimum level of cover commensurate to the scope of the provider. Providers should seek professional advice as to the type and amount of insurance that is necessary.
  - Professional indemnity insurance. A certificate of currency for current insurance that meets the minimum level of cover commensurate to the scope of the provider. Providers should seek professional advice as to the type and amount of insurance that is necessary.

This document may be reviewed as required. Providers and auditors should check the NDIS Commission's website regularly to ensure that they are complying with the current version of this document.

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## Worker Screening

### Who needs to be screened?

Registered NDIS providers in all states and territories (except for Western Australia) have responsibilities and obligations in relation to screening their workers under the NDIS Commission. These are set out in the [NDIS \(Practice Standards – Worker Screening\) Rules 2018](#).

NDIS providers undergoing verification are responsible for assessing whether a worker may be required to undergo worker screening.

A person employed or otherwise engaged by a registered NDIS provider will require worker screening if:

- They are in a role for which the normal duties are likely to require more than incidental contact with people with disability (as defined in s6 of the NDIS Rules (Practice Standards – Worker Screening) Rules 2018)
- They are in a role for which the normal duties include the direct delivery of specified supports or specified services to a person with disability
- They are Key Personnel. “Key Personnel” means individuals who hold key executive, management or operational positions in an organisation, such as directors, managers, board members, chief executive officer or chairperson. You must disclose the requested information for all key personnel.

### Evidence to meet worker screening requirement

The NDIS Commission website includes information about the current requirements for worker screening in each state and territory. You can find it [here](#).

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## Requirements by Profession

### Aboriginal Health Worker

This profession is associated with the below registration group(s):

- 0101 Accommodation / Tenancy Assistance
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |  |
|--|--|
| <b>Required qualifications / experience:</b> | Certificate IV in Aboriginal and/or Torres Strait Islander Primary Health Care Practice, or equivalent as determined by the Aboriginal and Torres Strait Island Health Practice Board of Australia.<br><br>Registration with the Aboriginal and Torres Strait Islander Health Practice Board of Australia. |
|--|--|

### Accountant / Bookkeeper

This profession is associated with the below registration group(s):

- 0127 Management of Funding for Supports in Participants Plans (Plan Management)
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |   |
|--|---|
| <b>Required qualifications / experience:</b> | Membership with Association of Taxation and Management Accountants (ATMA), Association of Accounting Technicians (AAT), Association of Certified Bookkeepers (CBK), Association of Chartered Certified Accountants (ACCA), Australia Bookkeepers Association Limited (ABAL), CPA Australia (CPA), Institute of Certified Bookkeepers (ICB), Institute of Public Accountants (IPA) or Chartered Accountants Australia & New Zealand (CAANZ) or equivalent. |
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## Architect

This profession is associated with the below registration group(s):

- 0111 Home Modification]
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |   |
|--|---|
| <b>Required qualifications / experience:</b> | Must hold a current licence or registration in the relevant state or territory.<br><br>Experience & understanding of concepts & limitations of AS 1428 & other disability access standards & their application in accordance with a person's needs & specifications of plans. |
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## Art Therapist

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |   |
|--|---|
| <b>Required qualifications / experience:</b> | Professional Membership with the Australian, New Zealand and Asian Creative Arts Therapy Association (ANZACATA)<br><br>Experience in the profession and evidence of involvement in clinical supervision and professional development as required by ANZACATA. |
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## Audiologist

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- 0119 Specialised Hearing Services
- 0134 Hearing Services
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |   |
|--|---|
| <b>Required qualifications / experience:</b> | Current certification as an Audiology Australia Accredited Audiologist by <i>Audiology Australia</i> or a Full Member as an audiologist with the <i>Australian College of Audiology</i><br><br><u>Therapeutic Supports</u><br><br>Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body. |
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## Audiometrist

This profession is associated with the below registration group(s):

- 0134 Hearing Services
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |   |
|--|---|
| <b>Required qualifications / experience:</b> | Current Full Membership of <i>Hearing Aid Audiometrist Society of Australia</i> or as an audiometrist with the <i>Australian College of Audiology</i> . |
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## Builder

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |   |
|--|---|
| <b>Required qualifications / experience:</b> | Must hold current licence or registration in the relevant State or Territory.<br><br>Experience & understanding of concepts & limitations of AS 1428 & other disability access standards & their application in accordance with a person's needs & specifications of plans. |
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## Building Designer

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |   |
|--|---|
| <b>Required qualifications / experience:</b> | Must hold current licence or registration in the relevant State or Territory.<br><br>Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans. |
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## Building Inspector/Works Assessor

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |   |
|--|---|
| <b>Required qualifications / experience:</b> | Must hold current licence or registration in the relevant State or Territory.<br><br>Experience & understanding of concepts & limitations of AS 1428 & other disability access standards & their application in accordance with a person's needs & specifications of plans. |
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## Building Surveyor

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

**Required qualifications / experience:**

Must hold current licence or registration in the relevant State or Territory.

Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans.

## Building Work Project Manager

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

**Required qualifications / experience:**

Must hold current licence or registration in the relevant State or Territory.

Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans.

## Building Work Supervisor

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

**Required qualifications / experience:**

Must hold current licence or registration in the relevant State or Territory.

Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans.

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## Bus Driver

This profession is associated with the below registration group(s):

- 0108 Assistance with Travel/Transport Arrangements
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |  |
|--|--|
| <b>Required qualifications / experience:</b> | Must hold current licence and registration in the relevant State or Territory: <ul style="list-style-type: none"><li>• <b>Drivers Licence</b> – relevant to vehicle (e.g. bus, car)</li><li>• <b>Vehicle registration</b> including vehicle insurances</li></ul> |
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## Carpenter/Joiner

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |   |
|--|---|
| <b>Required qualifications / experience:</b> | Must hold current licence or registration in the relevant State or Territory.<br><br>Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans. |
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## Counsellor

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

**Required qualifications / experience:**

Membership with the Australian Counselling Association or as a counsellor with the Psychotherapy and Counselling Federation of Australia as an accredited PACFA Registrant.

Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.

## Developmental Educator

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

**Required qualifications / experience:**

Full Membership with *Developmental Educators Australia Inc.*

Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.

## Dietitian

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

**Required qualifications / experience:**

Accredited Practising Dietitian with the Dietitians Association of Australia.

If providing home enteral nutrition therapy specific experience/ knowledge of home enteral nutrition essential.

Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.

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## Driving Instructor

This profession is associated with the below registration group(s):

- 0129 Specialised Driver Training
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |   |
|--|---|
| <b>Required qualifications / experience:</b> | <p>Must hold current licence and registration in the relevant State or Territory:</p> <ul style="list-style-type: none"><li>• <b>Drivers Licence</b> – relevant to vehicle (e.g. bus, car)</li><li>• <b>Vehicle registration</b> including vehicle insurance</li></ul> <p>Must be a licenced driving instructor with experience in providing training to people with disability and in the use of adapted vehicles.</p> |
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## Electrician

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |  |
|--|--|
| <b>Required qualifications / experience:</b> | <p>Must hold current licence or registration in the relevant State or Territory.</p> <p>Experience &amp; understanding of concepts &amp; limitations of AS 1428 &amp; other disability access standards &amp; their application in accordance with a person's needs &amp; specifications of plans.</p> |
|--|--|

## Engineer

This profession is associated with the below registration group(s):

- 0109 Vehicle Modifications
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

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|  |  |
|--|--|
| <b>Required qualifications / experience:</b> | Must hold current licence or registration in the relevant State or Territory.<br><br>Experience modifying vehicles to comply with Australian Design Rules, Australian Standards & State Engineering Certification & Registration requirements. |
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## Exercise Physiologist

This profession is associated with the below registration group(s):

- 0126 Exercise Physiology & Personal Training
- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |   |
|--|---|
| <b>Required qualifications / experience:</b> | Accredited exercise physiologist with Exercise and Sports Science Australia |
|--|---|

## Interpreter/Translator

This profession is associated with the below registration group(s):

- 0121 Interpreting and Translation
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |   |
|--|---|
| <b>Required qualifications / experience:</b> | Certified or Recognised Practising Interpreter or Translator with the National Accreditation Authority for Translators and Interpreters Ltd<br><br>Experience working with people with disability |
|--|---|

## Mechanic

This profession is associated with the below registration group(s):

- 0109 Vehicle Modifications
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |  |
|--|--|
| <b>Required qualifications / experience:</b> | Must hold current licence or registration in the relevant State or Territory.<br><br>Experience modifying vehicles to comply with Australian Design Rules and Standards. |
|--|--|

## Music Therapist

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |   |
|--|---|
| <b>Required qualifications / experience:</b> | Active "Registered Music Therapist" with the Australian Music Therapy Association.<br><br>Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body. |
|--|---|

## Occupational Therapist

This profession is associated with the below registration group(s):

- 0111 Home Modification
- 0128 Therapeutic Supports
- 0135 Custom Prosthetics
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

**Required qualifications / experience:**

Current AHPRA Registration and experience appropriate to each registration group:

Home Modifications

Experience & understanding of concepts & limitations of AS 1428 & other disability access standards & their application in accordance with a person's needs & specifications of plans.

Customised Prosthetics

Experience relevant to the specific customised technology you wish to provide or assess

Therapeutic Supports

Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.

## Orthoptist

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

**Required qualifications / experience:**

Current registration with Australian Orthoptic Board.

Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.

## Orthotist/Prosthetist

This profession is associated with the below registration group(s):

- 0135 Custom Prosthetics
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

**Required qualifications / experience:**

Membership with the Australian Orthotic Prosthetic Association and/or recognition by a state/territory orthotic program as a qualified orthotic practitioner.

Experience relevant to the specific customised technology you wish to provide or assess

## Other Professions

The following registration groups can be delivered by any profession, whether listed in this document or not. However, additional requirements still apply.

- 0101 Accommodation / Tenancy Assistance
- 0103 Assistive Products for Personal Care and Safety
- 0105 Personal mobility equipment
- 0108 Assistance with Travel/Transport & Arrangements
- 0112 Assistive Equipment for Recreation
- 0113 Vision Equipment
- 0116 Innovative Community Participation
- 0120 Household Tasks
- 0122 Hearing Equipment
- 0123 Assistive Products for Household Tasks
- 0124 Communication & Information Equipment
- 0130 Assistance Animals

In addition to the **requirements** above, this profession must also meet the following requirements:

**Required qualifications / experience:**

Where applicable

Relevant product knowledge and experience working with people with disability.

Assistance with Travel/Transport & Arrangements

Relevant State/Territory Regulatory Authority:

- **Drivers Licence** – relevant to vehicle (e.g. bus, standard car)
- **Vehicle registration** including vehicle insurances

Note that where the support being delivered is the supply of an adapted vehicle, a drivers licence is not required.

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## Pedorthist

This profession is associated with the below registration group(s):

- 0135 Custom Prosthetics
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |   |
|--|---|
| <b>Required qualifications / experience:</b> | Current Registration with Australian Pedorthists Registration Board.<br><br>Experience relevant to the specific customised technology you wish to provide or assess |
|--|---|

## Personal Trainer

This profession is associated with the below registration group(s):

- 0126 Exercise Physiology & Personal Training
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |   |
|--|---|
| <b>Required qualifications / experience:</b> | Personal training qualification, Certificate III, IV or Diploma in Fitness or equivalent. |
|--|---|

## Plumber/Gas Fitter/Drainer

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

**Required qualifications / experience:**

Must hold current licence or registration in the relevant State or Territory.

Experience & understanding of concepts & limitations of AS 1428 & other disability access standards & their application in accordance with a person's needs & specifications of plans.

## Physiotherapist

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- 0135 Custom Prosthetics
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

**Required qualifications / experience:**

Current AHPRA Registration

Customised Prosthetics

Experience relevant to the specific customised technology you wish to provide or assess

Therapeutic Supports

Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.

## Podiatrist

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- 0135 Custom Prosthetics
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

**Required qualifications / experience:**

Current AHPRA Registration

Customised Prosthetics

Experience relevant to the specific customised technology you wish to provide or assess

Therapeutic Supports

Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.

## Psychologist

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

**Required qualifications / experience:**

Current AHPRA Registration

Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.

## Registered Nurse

(For the purposes of 114 Community Nursing Care this includes Enrolled Nurse and Clinical Nurse Consultant)

This profession is associated with the below registration group(s):

- 0114 Community Nursing Care
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

**Required qualifications / experience:**

Current AHPRA Registration

Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.

## Rehabilitation Counsellor

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

**Required qualifications / experience:**

Membership with the Australian Society of Rehabilitation Counsellors Inc or equivalent

Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.

## Rehabilitation Engineer

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

**Required qualifications / experience:**

Chartered Professional Membership with Engineers Australia

Experience & understanding of concepts & limitations of AS 1428 & other disability access standards & their application in accordance with a person's needs & specifications of plans.

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## Social Worker

This profession is associated with the below registration group(s):

- 0101 Accommodation / Tenancy Assistance
- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |  |
|--|--|
| <b>Required qualifications / experience:</b> | <p>Membership with Australian Association of Social Workers</p> <p><u>Accommodation / Tenancy Assistance</u></p> <p>Experience delivering person-centred services &amp; working with people with disabilities to obtain and/or retain appropriate accommodation.</p> <p><u>Therapeutic Supports</u></p> <p>Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.</p> |
|--|--|

## Speech Pathologist

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |  |
|--|--|
| <b>Required qualifications / experience:</b> | <p>Certified Practising Speech Pathologist (CPSP) as approved by Speech Pathology Australia</p> <p>Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.</p> |
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## Taxi Driver

This profession is associated with the below registration group(s):

- 0108 Assistance with Travel/Transport Arrangements
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |   |
|--|---|
| <b>Required qualifications / experience:</b> | Relevant State/Territory Regulatory Authority: <ul style="list-style-type: none"><li>• Drivers Licence – relevant to vehicle (e.g. bus, car)</li><li>• Taxi Licence</li></ul> |
|--|---|

## Tiler

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |  |
|--|--|
| <b>Required qualifications / experience:</b> | Must hold current licence or registration in the relevant State or Territory where applicable.<br><br>Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans. |
|--|--|

## Welfare Worker

This profession is associated with the below registration group(s):

- 0101 Accommodation / Tenancy Assistance
- Any registration group listed under 'Other Professions'

In addition to the **requirements** above, this profession must also meet the following requirements:

|  |   |
|--|---|
| <b>Required qualifications / experience:</b> | <p>Membership with the Australian Community Workers Association or equivalent</p> <p>Experience delivering person-centred services and working with people with disabilities to obtain and/or retain appropriate accommodation.</p> |
|--|---|

## Class of Support / Registration Group

| Number     | Class of Support / Registration Group           | Professions   |
|------------|---|---|
| <b>101</b> | Accommodation / Tenancy Assistance              | <ul style="list-style-type: none"> <li>• Welfare Worker</li> <li>• Social Worker</li> <li>• Aboriginal Health Worker</li> <li>• Other Professions</li> </ul>  |
| <b>103</b> | Assistive Products for Personal Care and Safety | <ul style="list-style-type: none"> <li>• Other Professions</li> </ul>   |
| <b>105</b> | Personal mobility equipment                     | <ul style="list-style-type: none"> <li>• Other Professions</li> </ul>   |
| <b>108</b> | Assistance with Travel/Transport Arrangements   | <ul style="list-style-type: none"> <li>• Bus Driver</li> <li>• Taxi Driver</li> <li>• Other Professions</li> </ul>  |
| <b>109</b> | Vehicle Modifications                           | <ul style="list-style-type: none"> <li>• Engineer</li> <li>• Mechanic</li> </ul>  |
| <b>111</b> | Home Modification                               | <ul style="list-style-type: none"> <li>• Architect</li> <li>• Builder</li> <li>• Building Designer</li> <li>• Building Inspector/Works Assessor</li> <li>• Building Surveyor</li> <li>• Building Work Project Manager</li> <li>• Building Work Supervisor</li> <li>• Carpenter/Joiner</li> <li>• Electrician</li> <li>• Occupational Therapist</li> <li>• Plumber/Gas Fitter/Drainer</li> <li>• Rehabilitation Engineer</li> <li>• Tiler</li> </ul> |

| Number | Class of Support / Registration Group                    | Professions   |
|--------|--|---|
| 112    | Assistive Equipment for Recreation                       | <ul style="list-style-type: none"> <li>• Other Professions</li> </ul>   |
| 113    | Vision Equipment   | <ul style="list-style-type: none"> <li>• Other Professions</li> </ul>   |
| 114    | Community Nursing Care                                   | <ul style="list-style-type: none"> <li>• Registered Nurse</li> </ul>  |
| 116    | Innovative Community Participation                       | <ul style="list-style-type: none"> <li>• Other Professions</li> </ul>   |
| 119    | Specialised Hearing Services                             | <ul style="list-style-type: none"> <li>• Audiologist</li> </ul>   |
| 120    | Household Tasks  | <ul style="list-style-type: none"> <li>• Other Professions</li> </ul>   |
| 121    | Interpreting and Translation                             | <ul style="list-style-type: none"> <li>• Interpreter/Translator</li> </ul>  |
| 122    | Hearing Equipment  | <ul style="list-style-type: none"> <li>• Other Professions</li> </ul>   |
| 123    | Assistive Products for Household Tasks                   | <ul style="list-style-type: none"> <li>• Other Professions</li> </ul>   |
| 124    | Communication & Information Equipment                    | <ul style="list-style-type: none"> <li>• Other Professions</li> </ul>   |
| 126    | Exercise Physiology & Personal Training                  | <ul style="list-style-type: none"> <li>• Exercise Physiologist</li> <li>• Personal Trainer</li> </ul>   |
| 127    | Management of Funding for Supports in Participants Plans | <ul style="list-style-type: none"> <li>• Accountant / Bookkeeper</li> </ul>   |
| 128    | Therapeutic Supports                                     | <ul style="list-style-type: none"> <li>• Art Therapist</li> <li>• Audiologist</li> <li>• Counsellor</li> <li>• Developmental Educator</li> <li>• Dietitian</li> </ul> |

| Number | Class of Support / Registration Group | Professions   |
|--------|---------------------------------------|---|
|        |                                       | <ul style="list-style-type: none"> <li>• Exercise Physiologist</li> <li>• Music Therapist</li> <li>• Occupational Therapist</li> <li>• Orthoptist</li> <li>• Physiotherapist</li> <li>• Podiatrist</li> <li>• Psychologist</li> <li>• Rehabilitation Counsellor</li> <li>• Social Worker</li> <li>• Speech Pathologist</li> </ul> |
| 129    | Specialised Driver Training           | <ul style="list-style-type: none"> <li>• Driving Instructor</li> </ul>  |
| 130    | Assistance Animals                    | <ul style="list-style-type: none"> <li>• Other Professions</li> </ul>   |
| 134    | Hearing Services                      | <ul style="list-style-type: none"> <li>• Audiologist</li> <li>• Audiometrist</li> </ul>   |
| 135    | Custom Prosthetics                    | <ul style="list-style-type: none"> <li>• Occupational Therapist</li> <li>• Orthotists/Prosthetist</li> <li>• Pedorthotist</li> <li>• Physiotherapist</li> <li>• Podiatrist</li> </ul>   |